UNITED STATES DISTRICT COURT IN THE EASTERN DISTRICT OF MICHIGAN -- SOUTHERN DIVISION

OTHELLA GRANT
Plaintiff

-vs- Case No.

Hon.

NATIONAL CREDIT WORKS, INCORPORATED DOUGLASS MACKINNON,
JOHN LICATA,
GREGORY EMMINGER,
CARLOS SMITH,
Defendant

COMPLAINT & JURY DEMAND

Othella Grant states the following claims for relief:

Jurisdiction

- 1. This court has jurisdiction under the FDCPA, 15 U.S.C. §1692k(d) and 28 U.S.C. §\$1331,1337.
- 2. This court may exercise supplemental jurisdiction over the related state law claims arising out of the same nucleus of operative facts which give rise to the Federal law claims.

Parties

- 3. The Plaintiff to this lawsuit is Othella Grant who resides in Highland Park, MI 48020.
- 4. The Defendants to this lawsuit are as follows:
 - a. National Credit Works, Incorporated ("NCW") which is a corporation doing business in New York and collecting debts in Michigan
 - b. Douglass Mackinnon ("Mr. Mackinnon") is an individual and at all relevant times was a manager of National Credit Works.

- c. John Licata ("Mr. Licata") is an individual and at all relevant times was a manager of National Credit Works.
- d. Gregory Emminger (Mr. Emminger) is an individual and at all relevant times was a manager of National Credit Works.
- e. Carlos Smith (Mr. Smith) is an individual and at all relevant times was a manager of National Credit Works.

Venue

- 5. The transactions and occurrences which give rise to this action occurred in Wayne County.
- 6. Venue is proper in the Eastern District of Michigan.

General Allegations

- 7. NCW acquired information concerning an alleged debt owed by Ms. Grant.
- 8. That debt was a consumer debt for purposes of the FDCPA, 15 U.S.C. § 1681a.
- 9. Ms. Grant is a consumer for purposes of the FDCPA, 15 U.S.C. § 1681a.
- 10. Acting under the direction of Mr. Mackinnon, Mr. Licata, Mr. Emminger, and Mr. Smith (collectively referred to as the "managers") in their capacities as managers, NCW began a campaign of harassment against Ms. Grant through its collectors.
- 11. Under the direction and management of the managers, NCW's staff called Ms. Grant and
 - a. informed her that she was being prosecuted for not paying a debt;
 - b. told that they would "sue your behind;"
 - c. told that she had defaulted on civil suit;
 - d. told that "you folks" have a problem paying for things, which Ms. Grant understood to be a racial slur;

- e. took money from her bank account without authorization;
- f. told Ms. Grant that she was "stupid" and that "the apple doesn't fall far from the tree" because her parents were stupid too;
- g. told her that the phone calls in which this abuse occurred were being recorded but could not be provided to her.
- 12. As a result of the acts alleged above, Ms. Grant has suffered damages.

COUNT I – Fair Debt Collection Practices Act (NCW)

- 13. Ms. Grant incorporates the preceding allegations by reference.
- 14. At all relevant times NCW and the managers regularly engaged in the practice of collecting debts on behalf of other individuals or entities.
- 15. NCW and the managers are "debt collectors" under the Fair Debt Collection Practices Act ("FDCPA"), 15 U.S.C. §1692a(6).
- At all times relevant to this complaint, NCW sought to collect a "consumer" debt from Ms.
 Grant.
- 17. NCW actions to collect this alleged debt from Ms. Grant violated the provisions of the FDCPA.
- 18. Ms. Grant has suffered damages as a result of these violations of the FDCPA.

Demand for Jury Trial

19. Plaintiff demands trial by jury in this action.

Demand For Judgment for Relief

- 20. Accordingly, Ms. Grant requests that the Court grant:
 - a. Equitable relief under statute and common law, in the form of a declaration that the

- amount sought by Defendant is not actually owed and an injunction prohibiting further collection of those amounts.
- b. Actual damages for items including emotional distress, mental anguish, frustration, humiliation, and embarrassment.
- c. Statutory damages.
- d. Treble damages.
- e. Statutory costs and attorney fees.

Respectfully Submitted,

By: s/ Ian B. Lyngklip
Ian B. Lyngklip (P47173)
LYNGKLIP & ASSOCIATES
CONSUMER LAW CENTER, PLC
Attorney For Othella Grant
24500 Northwestern Highway, Ste. 206
Southfield, MI 48075
(248) 208-8864
IanLyngklip@Att.Net

Dated: August 1, 2012